



BRITISH COLUMBIA
UTILITIES COMMISSION

ORDER
NUMBER G-70-86

PROVINCE OF BRITISH COLUMBIA

BRITISH COLUMBIA UTILITIES COMMISSION

IN THE MATTER OF the Utilities Commission
Act, S.B.C. 1980, c. 60, as amended

and

IN THE MATTER OF Action on Complaints

BEFORE: J.D.V. Newlands,)
Deputy Chairman; and) November 14, 1986
N. Martin,)
Commissioner)

O R D E R

WHEREAS the Commission has received a September 10, 1986 written complaint from Northwest Panelboard, a customer served by Pacific Northern Gas Ltd. ("PNG") at Smithers, B.C.; and

WHEREAS the complaint referred to an unexplained 50% increase in natural gas consumption at Northwest Panelboard's operations during the 8-month period September 21, 1984 through May 27, 1985; and

WHEREAS a copy of the aforementioned complaint was directed to Mr. R.G. Dyce of PNG on September 17, 1986; and

NOW THEREFORE pursuant to Sections 93, 98 and 124 of the Act, the Commission hereby orders Pacific Northern Gas Ltd. as follows:

1. Mr. W.J. Grant, together with such other Commission staff as may be determined necessary from time to time, is directed to pursue the matter of the Northwest Panelboard complaint as soon as possible.

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2. Such Commission staff are to meet with appropriate staff at the head office of PNG for the purpose of obtaining information satisfactory to enable completion of a report on the complaint and are, if necessary, to meet and discuss matters related thereto with appropriate operations representatives of PNG to assist in expediting the matter.

DATED at the City of Vancouver, in the Province of
British Columbia, this 18th day of November, 1986.

BY ORDER



Deputy Chairman