

PROVINCE OF BRITISH COLUMBIA  
BRITISH COLUMBIA UTILITIES COMMISSION

IN THE MATTER OF the Utilities Commission  
Act, S.B.C. 1980, c. 60, as amended

and

IN THE MATTER OF Gas Appliance Safety

BEFORE: J.G. McIntyre, )  
Chairman; )  
J.D.V. Newlands, )  
Deputy Chairman; ) July 20, 1989  
N. Martin, )  
Commissioner; and )  
W.M. Swanson, Q.C. )  
Commissioner )

O R D E R

WHEREAS the Commission has become increasingly concerned  
about the aging of gas appliances and the safety of their continued operation;  
and

WHEREAS the Commission requested on February 1, 1989 that  
provincially regulated gas utilities respond to the Commission's concerns; and

WHEREAS the utilities responded with suggestions on gas  
appliance safety; and

WHEREAS the Commission has reviewed those responses and  
finds the matter of gas appliance safety to be sufficiently important that  
customers are so advised.

NOW THEREFORE pursuant to Section 28 of the Utilities  
Commission Act, the Commission hereby orders as follows:

1. Provincially regulated gas utilities are required to develop a brochure notifying customers that annual servicing of appliances by a licensed gas fitter is advisable. The brochure should also give some basic advice on how to recognize common appliance faults and what actions to take.
2. The brochure should be of a generic nature and be sent to customers annually along with normal utility customer billings beginning in the Fall, 1989.

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**BRITISH COLUMBIA  
UTILITIES COMMISSION**

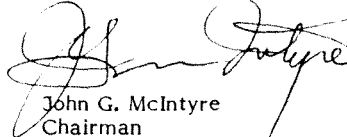
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3. The availability of a suitable inspection/maintenance package for Customer appliances should be coordinated by the utility in cooperation with the Mechanical Contractors Association of British Columbia.
4. Utility repair, maintenance and service personnel should visually inspect and report on the condition of residential gas appliances whenever there are service calls or meter changes.
5. A brief report which summarizes the problems identified through Item 4 above is required to be submitted to the Commission at the end of each calendar year.

DATED at the City of Vancouver, in the Province of British Columbia, this 25<sup>th</sup> day of July, 1989.

BY ORDER

  
John G. McIntyre  
Chairman

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