

SIXTH FLOOR, 900 HOWE STREET, BOX 250  
VANCOUVER, B.C. V6Z 2N3  
CANADA



BRITISH COLUMBIA  
UTILITIES COMMISSION

ORDER  
NUMBER G-113-97

TELEPHONE: (604) 660-4700  
BC TOLL FREE: 1-800-663-1385  
FACSIMILE: (604) 660-1102

IN THE MATTER OF  
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473

and

An Application by BC Gas Utility Ltd.  
for Approval to Charge Lower Mainland Customers for Burner Tip Service

**BEFORE:** L.R. Barr, Deputy Chair )  
and Acting Chair ) November 12, 1997  
F.C. Leighton, Commissioner )  
K.L. Hall, Commissioner )

**O R D E R**

**WHEREAS:**

- A. In July 1996, the Commission announced a process for the review of Retail Markets Downstream of the Utility Meter ("RMDM"). A workshop was held in October 1996, followed by written submissions. In December 1996, a Commission staff paper was released that requested interested parties to comment by February, 1997. Following a review of those comments, the Commission, in April 1997, issued its Guidelines into RMDM; and
- B. On October 28, 1997 BC Gas Utility Ltd. ("BC Gas") applied to the Commission for approval to modify its Standard Fees and Charges Schedule to allow BC Gas to charge customers for non-emergency burner tip service to Lower Mainland customers, effective January 1, 1998; and
- C. BC Gas proposes to recover its full costs for this services from customers who request such services in accordance with the Commission approved RMDM Guidelines; and
- D. BC Gas confirms that in the case of emergency, gas odor, or safety calls a BC Gas technician will make the situation safe at no charge to the customer. Should a customer wish a technician to perform minor repairs or adjustments or repair a leak, then the flat-rate service charge, in accordance with the approved standard charges, will apply; and
- E. The Commission has reviewed the Application and finds that it should be approved.

**NOW THEREFORE** the Commission orders as follows:

1. The Commission approves for BC Gas the Application for non-emergency Burner Tip Service for Lower Mainland Customers, effective January 1, 1998.
2. The Commission approves for BC Gas a deferral account to capture all revenues, net of start-up costs and incremental operating costs, for future return to BC Gas Lower Mainland Core-Market Customers.
3. BC Gas is to provide monthly reports to the Commission regarding any delay in implementing this service.

**DATED** at the City of Vancouver, in the Province of British Columbia, this 13th day of November, 1997.

BY ORDER

*Original signed by:*

Lorna R. Barr  
Deputy Chair and  
Acting Chair