



LETTER No. L-9-02

ROBERT J. PELLATT
COMMISSION SECRETARY
Commission.Secretary@bcuc.com
web site: <http://www.bcuc.com>

SIXTH FLOOR, 900 HOWE STREET, BOX 250
VANCOUVER, B.C. CANADA V6Z 2N3
TELEPHONE: (604) 660-4700
BC TOLL FREE: 1-800-663-1385
FACSIMILE: (604) 660-1102

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VIA FACSIMILE

March 11, 2002

Mr. C.P. Donohue
Manager of Regulatory Affairs
Pacific Northern Gas Ltd.
1400 - 1185 West Georgia Street
Vancouver, B.C. V6E 4E6

Dear Mr. Donohue:

Re: Pacific Northern Gas Ltd./ Pacific Northern Gas (N.E.) Ltd.
Monthly Complaint Reporting

We acknowledge receipt of your latest report on complaints and disconnection notices issued and customers that were disconnected and/or reconnected during the month of February 2002, pursuant to Commission Letter No. L-27-01.

A review of the monthly reports filed by PNG shows that the number of customer complaints has steadily declined. Complaints received by the Commission from PNG/PNG(N.E.) customers have also declined.

As a result, PNG and PNG(N.E.) may cease filing the monthly report requested in Commission Letter No. L-27-01 effective immediately.

Yours truly,

Original signed by:

Robert J. Pellatt

RJP/cms