

SIXTH FLOOR, 900 HOWE STREET, BOX 250
VANCOUVER, B.C. V6Z 2N3 CANADA
web site: <http://www.bcuc.com>



**BRITISH COLUMBIA
UTILITIES COMMISSION**

**ORDER
NUMBER** G-54-03

TELEPHONE: (604) 660-4700
BC TOLL FREE: 1-800-663-1385
FACSIMILE: (604) 660-1102

IN THE MATTER OF
the Utilities Commission Act, RSBC 1996, Chapter 473
and
the Insurance Corporation Act, RSBC 1996, Chapter 228
and
the Insurance Corporation Amendment Act, 2003, SBC 2003, Chapter 35
and
the Order of the Lieutenant Governor in Council No. 0806 and
Special Direction IC1 to the British Columbia Utilities Commission
and

An Application by the Insurance Corporation of British Columbia
for Approval of 2004 Revenue Requirements for Universal Compulsory Automobile Insurance

BEFORE: R.H. Hobbs, Chair) September 2, 2003

O R D E R

WHEREAS:

- A. On August 29, 2003, the Insurance Corporation of British Columbia ("ICBC") filed for approval of its 2004 Revenue Requirements Application ("the Application") and to increase premiums for Universal Compulsory Automobile Insurance ("UCAI") by 1.3%, applicable to all contracts taking effect on or after January 1, 2004, pursuant to Section 44 of the Insurance Corporation Act, and Sections 58 and 61(2) of the Utilities Commission Act; and
- B. The Application proposes to increase premiums for UCAI as a result of increases in ICBC's 2004 test-year cost of service for UCAI; and
- C. ICBC suggests that the Application be reviewed through a written public hearing process that also includes a public workshop in September 2003 with intervenors and the staff of the British Columbia Utilities Commission ("BCUC, Commission").

NOW THEREFORE the Commission orders as follows:

- 1. The Application will be examined in a written public hearing process as set forth in the Regulatory Agenda and Timetable, attached as Appendix A. The Commission will hold a public workshop on Thursday, September 11, 2003 in the Crowne Plaza Georgia Hotel, 2nd Floor, 801 West Georgia Street, Vancouver, B.C., V6C 1P7 to review issues in the Application prior to the deadline for information requests.

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2. ICBC will publish, by September 2, 2003 or as soon as possible thereafter, in display-ad format, the Notice of Written Public Hearing Process and Notice of Public Workshop, attached as Appendix B, in such appropriate local news publications as may properly provide adequate notice to the public in its service areas.
3. The Application and supporting material will be made available for inspection at major ICBC locations including, Campbell River, Cranbrook, Fort St. John, Kelowna, Nanaimo, Nelson, Prince George, Terrace, Victoria, Burnaby, Surrey, the Head Office of ICBC at 151 West Esplanade, North Vancouver, B.C., on ICBC's website, and at the Commission Offices, Sixth Floor, 900 Howe Street, Vancouver B.C. V6Z 2N3.
4. Intervenors and Interested Parties should register with the Commission, in writing, by Wednesday, September 10, 2003.
5. Intervenors intending to apply for participant assistance must submit a budget estimate by Monday, September 22, 2003 consistent with the Commission's Participant Assistance/Cost Award Guidelines and Order No. G-23-01. Copies are available upon request or can be downloaded from the Commission's web site at <http://www.bcuc.com/bcuc/paca.html>.

DATED at the City of Vancouver, in the Province of British Columbia, this 2nd day of September 2003.

BY ORDER

Original signed by:

Robert H. Hobbs
Chair

Attachment

SIXTH FLOOR, 900 HOWE STREET, BOX 250
VANCOUVER, B.C. V6Z 2N3 CANADA
web site: <http://www.bcuc.com>



APPENDIX A
to Order No. G-54-03
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INSURANCE CORPORATION OF BRITISH COLUMBIA

Application for Approval of 2004 Revenue Requirements
for Universal Compulsory Automobile Insurance

REGULATORY AGENDA AND TIMETABLE

ACTION

DATE 2003

Deadline for registration of Intervenor and Interested Parties

Wednesday, September 10

Public Workshop

Thursday, September 11

Written Information Requests submitted to ICBC

Friday, September 19

Budget Estimates for Participant Assistance submitted to BCUC

Monday, September 22

ICBC Response to written Information Requests

Friday, September 26

Submission of written Evidence by Intervenor

Friday, October 3

Written Final Argument by ICBC

Friday, October 10

Written Final Argument by Intervenor

Friday, October 17

Written Reply Argument by ICBC

Friday, October 24



NOTICE OF PUBLIC WORKSHOP AND WRITTEN PUBLIC HEARING PROCESS

INSURANCE CORPORATION OF BRITISH COLUMBIA

Application for Approval of 2004 Revenue Requirements
for Universal Compulsory Automobile Insurance

Date of Workshop:	Thursday, September 11, 2003
Time:	9:00 a.m.
Location:	Crowne Plaza Georgia Hotel 2 nd Floor, 801 West Georgia Street Vancouver, B.C. V6C 1P7

THE APPLICATION

The Insurance Corporation of British Columbia ("ICBC") has applied to the British Columbia Utilities Commission ("the Commission") for approval to increase customers' premiums for Universal Compulsory Automobile Insurance by 1.3%, applicable to all contracts taking effect on or after January 1, 2004.

THE REGULATORY PROCESS

The Commission wishes to ensure that all affected parties have an opportunity to understand the reasons for the Application. The Commission will review the Application using the Written Public Hearing process according to the following Regulatory Agenda and Timetable:

- The Commission will convene a Public Workshop at 9:00 a.m., Thursday, September 11, 2003 at the Crowne Plaza Georgia Hotel, 2nd Floor, 801 West Georgia Street, Vancouver, B.C.
- Intervenors will submit written Information Requests ("IRs") by Friday, September 19, 2003
- ICBC will provide written responses to the IRs by Friday, September 26, 2003
- Intervenors will submit written evidence by Friday, October 3, 2003
- ICBC will make a final written submission by Friday, October 10, 2003.
- Intervenors will make final written submissions by Friday, October 17, 2003
- ICBC will submit a written reply argument by Friday, October 24, 2003. The Commission will make its Decision after this date.

PUBLIC INSPECTION OF THE APPLICATION

The Application and supporting material will be made available for inspection at the following ICBC field locations:

- Campbell River Claim Services, 820 - 12th Avenue, Campbell River, B.C.
- Cranbrook Claim Centre, 126 Briar Avenue, N.W., Cranbrook, B.C.
- Fort St. John Claim Centre, 10507 - 100 Street, Fort St. John, B.C.
- Kelowna Claim Centre, 1720 Springfield Road, Kelowna, B.C.
- Nanaimo Claim Centre, 6460 Applecross Road, Nanaimo, B.C.
- Nelson Claim Centre, 114 McDonald Drive, Nelson, B.C.
- Prince George Claim Centre, 4001 - 15th Avenue, Prince George, B.C.
- Terrace Claim Centre, 4612 Keith Avenue, Terrace, B.C.
- ICBC/Victoria Operations, 910 Government Street, Victoria, B.C.
- Greater Vancouver Regional Office, 501 - 4180 Lougheed Hwy, Burnaby, B.C.
- Fraser Valley Regional Office, 207 - 7565-132nd Street, Surrey, B.C.

They will also be available at the ICBC Head Office at 151 West Esplanade, North Vancouver, B.C., on the ICBC website at <http://www.icbc.com>, and at the Commission Offices, Sixth Floor, 900 Howe Street, Vancouver B.C. V6Z 2N3.

REGISTERING TO PARTICIPATE

Persons who expect to attend the public workshop and actively participate in the written public hearing process should register as Intervenor with the Commission. Intervenor will receive copies of the Application, all correspondence and filed documents.

Persons not expecting to actively participate should register as Interested Parties and will receive a copy of the Application's Executive Summary, all Orders issued, and the Commission's Decision.

Intervenor and Interested Parties should inform the Commission Secretary, in writing, by Wednesday, September 10, 2003 of their intentions. Notification by courier delivery, fax or e-mail is acceptable.

FURTHER INFORMATION

A copy of the document "A Participants' Guide to the British Columbia Utilities Commission" is available on the Commission's website at <http://www.bcuc.com>.

For further information, please contact Mr. Robert J. Pellatt, Commission Secretary, or Mr. Werner J. Krampfl, Senior Financial Analyst as follows:

Telephone: (604) 660-4700
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E-Mail: Commission.Secretary@bcuc.com
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