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**BRITISH COLUMBIA  
UTILITIES COMMISSION**

**ORDER  
NUMBER** F-16-05

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**IN THE MATTER OF  
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473**

**and**

**An Application for a Participant Assistance/Cost Award  
Regarding the CPCN Application by Terasen Gas (Vancouver Island) Inc.  
for its Customer Care Conversion**

**BEFORE:** L.F. Kelsey, Commission September 29, 2005  
L.A. Boychuk, Commissioner

**O R D E R**

**WHEREAS:**

- A. The Commission by Order No. C-15-05 approved Terasen Gas (Vancouver Island) Inc.'s ("TGVI") Certificate of Public Convenience ("CPCN") Application for its Customer Care Conversion; and
- B. On September 7, 2005, the British Columbia Old Age Pensioners' Organization, et al ("BCOAPO") applied to the Commission for a Participant Assistance Cost Award ("PACA") for its participation in the Customer Care Conversion CPCN Application; and
- C. TGVI advised the Commission that it did not disagree with the BCOAPO request for PACA funding; and
- D. The Commission has reviewed the BCOAPO PACA Application with regard to the criteria and rates set out in Commission Order No. G-15-04; and

**NOW THEREFORE** the Commission orders as follows:

- 1. Pursuant to Section 118(1) of the Utilities Commission Act, the Commission awards funds to BCOAPO for its participation in the TGVI CPCN Customer Care Conversion Application in the amount of \$7,086.06.
- 2. TGVI is to reimburse BCOAPO for the total amount awarded in a timely fashion.

**DATED** at the City of Vancouver, in the Province of British Columbia, this 5<sup>th</sup> day of September 2005.

**BY ORDER**

*Original signed by:*

L.F. Kelsey  
Commissioner