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**BRITISH COLUMBIA
UTILITIES COMMISSION**

**ORDER
NUMBER** G-151-07

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**IN THE MATTER OF
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473**

and

**An Application by
British Columbia Hydro and Power Authority
Transmission Service Rates Customer Baseline Loads
F2008 Disputes**

BEFORE: R.J. Milbourne, Commissioner December 6, 2007

O R D E R

WHEREAS:

- A. British Columbia Hydro and Power Authority ("BC Hydro") filed on October 5, 2007, pursuant to Sections 58 to 61 of the Utilities Commission Act ("the Act"), an application ("Application") for approval of the revised Customer Baseline Loads ("CBLs") for customer accounts served under BC Hydro's Stepped Rate, Rate Schedule ("RS") 1823 for the Fiscal Year 2008; and
- B. The Commission, by Order No. G-129-07 and Letter No. L-85-07, approved the revised CBLs on an interim basis and requested that customers confirm in writing by November 9, 2007 whether or not they agreed with or disputed the revised CBL that BC Hydro had proposed for them. The Letter stated that in the absence of a response, the Commission would conclude that the CBL is not disputed; and
- C. On November 9, 2007 Buckeye Canada Ltd. filed a letter with the Commission disputing the CBL revision filed by BC Hydro; and
- D. In the Application, BC Hydro proposed a written process for resolving any CBL disputes; and
- E. The Commission has determined that a written process will be established for resolving the customer dispute, and that the written process will begin with BC Hydro providing a complete, detailed explanation of its position on the dispute, followed by one concurrent round of information requests to BC Hydro and to the Disputing Customer, and concludes with final submissions by BC Hydro and the Disputing Customer. If necessary, at the conclusion of the written process the Commission will schedule an oral phase of argument on any dispute for which BC Hydro and customer agreement was not reached and for which the Commission wishes to hear further submissions before rendering a decision.

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NOW THEREFORE the Commission orders as follows:

1. A written hearing process to review the customer disputes is established according to the Regulatory Schedule attached as Appendix A to this Order.
2. In the event that there is more than one dispute, each dispute will be treated as a separate process involving the customer, BC Hydro and the Commission. To protect commercially sensitive information, all detailed information about the operations of the customer will be kept confidential.

DATED at the City of Vancouver, in the Province of British Columbia, this 7th day of December 2007.

BY ORDER

Original signed by:

R.J. Milbourne
Commissioner

**British Columbia Hydro and Power Authority
Transmission Service Rates
2006 Customer Baseline Load (CBL) Application**

REGULATORY SCHEDULE

ACTION	DATE
BC Hydro Submission on the disputed CBL	Friday, December 14, 2007
Information Requests to BC Hydro and to Disputing Customer	Friday, January 4, 2008
Responses to Information Requests	Friday, January 18, 2008
Final Submissions of BC Hydro and Disputing Customer	Friday, January 25, 2008
Oral Argument, if necessary	To be determined