

**BRITISH COLUMBIA
UTILITIES COMMISSION**

**ORDER
NUMBER** G-113-08

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**IN THE MATTER OF
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473**

and

**Terasen Gas Inc. Application for CUSTOMER CHOICE Program Enhancements
and Additional Customer Education Funding**

BEFORE: L.F. Kelsey, Chair July 29, 2008

O R D E R

WHEREAS:

- A. Terasen Gas Inc. ("Terasen Gas") recommended in its Certificate of Public Convenience and Necessity application dated April 13, 2006 for the Residential Commodity Unbundling Project that a post implementation review should be undertaken to assess the effectiveness of the project; and
- B. Commission Order C-6-06 granted a Certificate of Public Convenience and Necessity to Terasen Gas for the Residential Commodity Unbundling Project effective November 1, 2007; and
- C. Commission Decision dated August 14, 2006 directed that a post implementation review should take place approximately six months after the projected start of the program (November 1, 2007); and
- D. Article 32 of the Code of Conduct ("Code") states that, *"The Code shall be reviewed and modified if required at an annual meeting to be held prior to May 1 of each year"*; and
- E. A group of Gas Marketers called the "Marketer Group" submitted a report to the Commission on March 3, 2008 entitled *"Report for the British Columbia Utilities Commission April 2008 Meeting"* that identified market design issues, operational and processing issues within the Gateway for Energy Marketers (GEM) system; and
- F. Commission staff conducted a meeting with interested Gas Marketers on April 8, 2008 to review the Marketer's Group submission and other issues; and
- G. On July 18, 2008, Terasen Gas filed with the Commission the Customer Choice Post Implementation Review Report and Application for Program Enhancements and Additional Customer Education Funding ("Report and Application"); and

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H. The Commission requires that a regulatory process to deal with the Report and Application be established.

NOW THEREFORE the Commission orders as follows:

The submitted information will be examined in a written public hearing process. The Regulatory Timetable is set out in Appendix A attached to this Order.

DATED at the City of Vancouver, in the Province of British Columbia, this 29th day of July 2008.

BY ORDER

Original signed by:

Len Kelsey
Chair

Attachment

Terasen Gas Inc.

**CUSTOMER CHOICE Post Implementation Report and Application
For Program Enhancements and Additional Customer Education Funding**

Regulatory Timetable

2008

Intervenor Registration

Friday, August 8

Commission and Intervenor Information Requests
to Terasen Gas

Friday, August 22

Response to Commission and Intervenor Information
Requests

Wednesday, September 10

Intervenor Submissions

Wednesday, September 17

Terasen Gas Reply Submissions

Wednesday, September 24