

LETTER L-66-13

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VIA EMAIL

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November 15, 2013

Hemlock Utility Services Ltd. and 0762608 B.C. Ltd. c/o Clint Harcourt, Legal Counsel Waterstone Law Group LPP #304 – 20338 – 65th Avenue Langley, BC V2Y 2X3

Dear Mr. Harcourt:

Re: Hemlock Utility Services Ltd.
Compliance with Orders G-159-13 and G-173-13

The BC Utilities Commission is in receipt of correspondence from two Hemlock Utility Services Ltd. (Hemlock) customers alleging that Hemlock is not in compliance with certain directives contained in Order G-159-13 and/or G-173-13.

This Commission requires confirmation that Hemlock has complied with each directive of Order G-173-13. In the event that Hemlock is not compliant with each directive of Order G-173-13 it must provide a full explanation including a clear plan to remedy non-compliance. The response must provide an explanation for each directive of the Order on a stand-alone basis.

Please provide a response to the Commission in writing by 4:00 pm on Tuesday, November 19, 2013.

Yours truly,

Erica Hamilton

PW/dg

cc: Ms. Dianne LeChasseur

Administration Manager Resort and Utilities

Hemlock Resort and Utilities

(DLeChasseur@hemlockresort.ca)