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**BRITISH COLUMBIA  
UTILITIES COMMISSION**

**ORDER  
NUMBER A-2-15**

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**IN THE MATTER OF  
the Utilities Commission Act, R.S.B.C. 1996, Chapter 473**

**and**

**FortisBC Energy Inc.  
2014 Customer Choice Program Seventh Annual General Meeting**

**BEFORE:** D.A. Cote, Commissioner

February 26, 2015

**O R D E R**

**WHEREAS:**

- A. FortisBC Energy Inc. (FEI) obtained a Certificate of Public Convenience and Necessity (CPCN) on August 14, 2006, for the Commodity Unbundling Project for Residential Customers (Customer Choice), in accordance with the government's 2002 energy policy, allowing for the direct sale of natural gas to residential and small volume commercial customers through gas marketing companies licensed by the British Columbia Utilities Commission (Commission);
- B. Article 34 of the Code of Conduct for Gas Marketers requires the Commission to hold an annual general meeting to discuss program improvements or enhancements. The annual general meeting can take place by written or in-person process as determined by the Commission; and
- C. The Commission has determined that the establishment of the seventh Customer Choice Program Annual General Meeting proceeding is warranted.

**NOW THEREFORE** the Commission orders as follows:

- 1. A hearing process is established for the seventh Customer Choice Program Annual General Meeting, following the preliminary Regulatory Timetable attached as Appendix A to this order.
- 2. The hearing will follow the same process as the Customer Choice Program Sixth Annual General Meeting with the following addition: the Commission will release the standard dispute statistics prior to the deadline for submission of issues, by Friday, March 6, 2015.

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3. FEI is to file the Customer Choice program statistics for the life of the program to the Commission by electronic submission by Friday, March 6, 2015.
4. Parties wishing to participate as interveners must register with the Commission in writing or by electronic submission by Friday, March 6, 2015.

**DATED** at the City of Vancouver, in the Province of British Columbia, this      26<sup>th</sup>      day of February, 2015.

BY ORDER

*Original signed by:*

D.A. Cote  
Commissioner

Attachment

FortisBC Energy Inc.  
2014 Customer Choice Seventh Annual General Meeting

**Regulatory Timetable**

ACTION	DATE (2015)
FEI and Commission file Customer Choice program statistics	Friday, March 6
Intervener registration	Friday, March 6
Intervener submission of issues for discussion, with brief rationale for each issue	Friday, March 27
Intervener reply submissions on which issues warrant discussion and whether a written process or in-person meeting is warranted	Friday, April 10
Commission establishes Issues List and date(s) for written submissions or in-person meeting	To be determined
In-Person Annual General Meeting, if any	To be determined
FEI releases Customer Choice Annual Report, addressing the issues raised	To be determined
Intervener Final Submissions	To be determined
FEI Reply Submissions	To be determined