



LETTER L-9-15

SIXTH FLOOR, 900 HOWE STREET, BOX 250
VANCOUVER, BC CANADA V6Z 2N3
TELEPHONE: (604) 660-4700
BC TOLL FREE: 1-800-663-1385
FACSIMILE: (604) 660-1102

Log No. 44240

ERICA HAMILTON
COMMISSION SECRETARY
Commission.Secretary@bcuc.com
web site: <http://www.bcuc.com>

VIA EMAIL

bchydroregulatorygroup@bchydro.com

March 5, 2015

Ms. Janet Fraser
Chief Regulatory Officer
British Columbia Hydro and Power Authority
16th Floor, 333 Dunsmuir Street
Vancouver, BC V6B 5R3

Dear Ms. Fraser:

Re: British Columbia Hydro and Power Authority
Customer Complaints – Planned Outage Notification

The BC Utilities Commission accepts British Columbia Hydro and Power Authority's February 11, 2015 filing regarding the Planned Outage Notification (PON) process improvements.

The Commission acknowledges BC Hydro's progress related to the plan to improve the PON process. Furthermore, the Commission confirms that no further reporting is required.

Yours truly,

Original signed by:

Erica Hamilton

PW/cms