



**ORDER NUMBER
G-72-18**

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Inc.
Complaint filed by Zellstoff Celgar Limited Partnership

BEFORE:

B. A. Magnan, Commissioner

on April 6, 2018

ORDER

WHEREAS:

- A. On August 28, 2014, Zellstoff Celgar Limited Partnership (Celgar) filed a complaint under section 25 of the Utilities Commission Act (UCA). The complaint centred on FortisBC Inc. (FBC) and Demand Side Management (DSM) programs relating to Celgar's Wood Chip Screening Project. The Commission issued Order G-16-15 and determined that Celgar was not eligible for retroactive financial incentives pursuant to Rate Schedule 90 for its Wood Chip Screening Project;
- B. In a letter dated November 20, 2017, Celgar filed a complaint with the British Columbia Utilities Commission (BCUC) concerning FBC's decision to suspend DSM Programs to Celgar for Lighting Projects (Complaint);
- C. BCUC staff reviewed the Complaint according to the BCUC's Customer Complaint Guide and through various correspondence, between November 20, 2017 and February 16, 2017, including additional information from FBC and Celgar regarding the Complaint;
- D. FBC have stated that Celgar's request for incentives was made through FBC's Commercial Product Rebate (CPR) program. FBC stated that they denied the request as the CPR program is intended and designed to provide prescriptive (i.e. fixed) incentives for commercial and industrial customers that rely continually on power service delivered from FBC;
- E. FBC have stated that Celgar are eligible for DSM rebates under FBC's custom program, based on the approach proposed by FBC's Long Term Electric Resource Plan (LTERP);
- F. Celgar have stated the FBC's LTERP has yet to be approved by the BCUC and as such, FBC has no authority to apply FBC's custom program to DSM incentives generally and the Lighting Projects specifically; and
- G. The BCUC reviewed the various correspondence and supporting material in relation to the Complaint and determines that further process is warranted.

NOW THEREFORE, pursuant to section 83 of the *Utilities Commission Act*, the BCUC orders the review of the Complaint following the regulatory timetable as set out in Appendix A to this order.

DATED at the City of Vancouver, in the Province of British Columbia, this 6th day of April 2018.

BY ORDER

Original signed by:

B. A. Magnan
Commissioner

Attachment

FortisBC Inc.
Complaint filed by Celgar

REGULATORY TIMETABLE

Action	Date (2018)
Commission Information Request No. 1 to FortisBC Inc. (FBC) and Celgar	Monday, April 16
FBC Responses to Commission Information Request No. 1	Monday, April 30
Celgar Responses to Commission Information Request No. 1	Monday, April 30
Further process	To be determined