



ORDER NUMBER
G-117-20

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

the *Insurance Corporation Act*, RSBC 1996, Chapter 228, as amended

and

Insurance Corporation of British Columbia
Application in Response to the COVID-19 Pandemic

BEFORE:

D. M. Morton, Panel Chair
T. A. Loski, Commissioner
B. A. Magnan, Commissioner

on May 19, 2020

ORDER

WHEREAS:

- A. On April 16, 2020, the Insurance Corporation of British Columbia (ICBC) filed an application with the British Columbia Utilities Commission (BCUC) requesting interim and final approval of the following temporary measures to provide relief to Basic insurance policyholders in response to the novel coronavirus (COVID-19) pandemic (Application):
1. Waive cancellation charges on non-fleet owner's certificates;
 2. Permit fleet customers to suspend their Basic insurance and obtain a refund without the need to cancel their Basic insurance by amending the use of Rate Class 919 and temporarily transferring fleet certificates to Rate Class 919; and
 3. Permit customers currently insured in Rate Classes 001, 002, 003, 004, 005, 007, 021, 022, 023, 024, 027, 051 and 055 to temporarily use their vehicles for delivering food and medical products during the pandemic without charging additional premiums or changing rate classes;
- B. ICBC states that the Application was filed in response to BCUC letter L-14-20 dated March 23, 2020 requesting that ICBC consider further ways to provide relief to Basic insurance policyholders who may be experiencing financial challenges due to the pandemic;
- C. By Order G-92-20 dated April 22, 2020, following a virtual oral hearing held on April 21, 2020, the BCUC approved ICBC's three proposals on an interim and non-refundable basis, effective April 23, 2020 to June 21, 2020;

- D. By Order G-92-20, the BCUC established a public hearing process and a regulatory timetable, which included intervenor registration and requested that interveners advise the BCUC of their intent to submit written information requests on the Application; and
- E. By May 14, 2020, the BCUC has received submissions from the Insurance Bureau of Canada, British Columbia Old Age Pensioner's Organization *et al* and Mr. Roy Ennis, and finds that establishing a further regulatory timetable is warranted.

NOW THEREFORE the BCUC establishes a further regulatory timetable for the review of the Application, as set out in Appendix A to this order.

DATED at the City of Vancouver, in the Province of British Columbia, this 19th day of May 2020.

BY ORDER

Original signed by:

D. M. Morton
Commissioner

Attachment

Insurance Corporation of British Columbia
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REGULATORY TIMETABLE

Action	Date (2020)
Intervener Information Request (IR) No.1	Wednesday, May 27
ICBC responses to IR No.1	Wednesday, June 3
ICBC Final Argument	Tuesday, June 9
Intervener Final Argument	Monday, June 15
ICBC Reply Argument	Thursday, June 18