



bcuc
British Columbia
Utilities Commission

Patrick Wruck
Commission Secretary

Commission.Secretary@bcuc.com
bcuc.com

Suite 410, 900 Howe Street
Vancouver, BC Canada V6Z 2N3
P: 604.660.4700
TF: 1.800.663.1385
F: 604.660.1102

March 10, 2022

Sent via email

Letter L-5-22

Neal Hewitt
Just Energy (B.C.) Limited Partnership
nhewitt@justenergy.com

Re: Customer Choice Program – Third Party Verification Scripts

Dear Mr. Hewitt,

The British Columbia Utilities Commission (BCUC) writes regarding Just Energy (B.C.) Limited Partnership (Just Energy)'s Customer Choice third party verification (TPV) scripts received on February 24, 2022.

Background

On October 28, 2021, the BCUC, following a review of Just Energy's license renewal application, issued Order A-6-21, renewing Just Energy's gas license, along with various conditions.

Conditions 3.g and 3.h of Order A-6-21 states that Just Energy must strictly adhere to the TPV script as outlined in Article 33 of the Code of Conduct for Gas Marketers and file updated TPV scripts with the BCUC.

Outcome

The BCUC has reviewed Just Energy's TPV script(s) and accepts the enclosed version to be in compliance with the Gas Marketer's Code of Conduct and Order A-6-21.

Just Energy is to utilize the approved script(s) in all TPV calls going forward or until such time that a new version of the script(s) has (have) been approved by the BCUC.

Sincerely,

Original signed by:

Patrick Wruck
Commission Secretary

DD/db
Enclosure

cc: larrazola@justenergy.com; regulatory_administration@justenergy.com