



ORDER NUMBER
G-181-22

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Kyuquot Power Ltd.
Application for Variance of Order G-377-21

BEFORE:

C. M. Brewer, Panel Chair
A. C. Dennier, Commissioner

on July 4, 2022

ORDER

WHEREAS:

- A. By a letter dated June 2, 2022, Kyuquot Power Ltd. (KPL) requested a three-month extension to September 16, 2022, to hold a workshop with KCFN and its other customers to consider the matters set out in the Decision issued concurrently with Order G-377-21 (Application);
- B. On August 31, 2021, Ka:'yu:'k't'h' / Che:k'tles7et'h' First Nations (KCFN) filed a complaint against KPL with the BCUC regarding a lack of notification for a planned power outage starting on August 31, 2021, that was to last five days. KCFN requested the BCUC order KPL to postpone the power outage and conduct further consultation with its customers for a preferred time for the outage and the content of future power outage notices;
- C. Section 24 of KPL's Electric Tariff (Tariff) states, "Electric service may be temporarily suspended to make repairs or improvements to the Company's system or in the event of fire, flood, cable failure, or other emergency. The Company will, whenever practicable, give notice of such suspension to the Customer and will restore service as soon as reasonably possible";
- D. On December 16, 2021, following a review process, the BCUC issued Order G-377-21 (Order) to KPL, ordering KPL to, among other things, within six (6) months of the Order "hold a workshop with KCFN and its other customers to consider the matters set out in the Decision (Workshop) issued concurrently with this Order";
- E. In the Application, KPL states it provided notice of a pending workshop regarding Advance Notification of Planned Power Outages to all its customers on March 9, 2022;
- F. KPL states it scheduled a workshop and engaged a consultant from Four Directions Management Services to facilitate the Workshop and to undertake some of the other work required to comply with the Order. Three customers representing five customer accounts registered for the Workshop;

- G. In the Application, KPL states that on May 27, 2022, it was notified by Four Directions Management Services that the consultant was unable to facilitate the scheduled Workshop on May 31, 2022 due to illness. On May 30, 2022, KPL emailed or mailed a notice to all its customers that the Workshop was cancelled;
- H. In a letter dated May 27, 2022, KFCN stated it had concerns on the recovery of the Workshop costs and whether or not the Workshop would realise the purpose of the Order;
- I. KPL states in the Application that the additional three-month period is required so that KPL can provide by mail or email 30 days advance notice to its customers of the details of the rescheduled electronic Workshop including the date; and
- J. The BCUC has reviewed the Application and determines that a three-month extension to hold a workshop with KFCN and its other customers is warranted.

NOW THEREFORE pursuant to section 99 of the *Utilities Commission Act*, the British Columbia Utilities Commission orders that Directive one (1) of Order G-377-21 is varied as follows:

KPL is to hold a workshop with KFCN and its other customers to consider the matters set out in the Decision issued concurrently with Order G-377-21, no later than September 16, 2022.

DATED at the City of Vancouver, in the Province of British Columbia, this 4th day of July 2022.

BY ORDER

Original signed by:

C. M. Brewer
Commissioner