



**ORDER NUMBER
F-23-22**

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473
and

Hemlock Utility Services Ltd.
Investigation into the Safety and Reliability of Hemlock Utility Services
Participant Assistance/Cost Award Application

BEFORE:

C. M. Brewer, Panel Chair
A. K. Fung, KC, Commissioner
E. B. Lockhart, Commissioner

on October 4, 2022

ORDER

WHEREAS:

- A. On December 14, 2020, Hemlock Utility Services Ltd. (Hemlock) filed with the British Columbia Utilities Commission (BCUC) an application to revise Section 19 (Liability of the Company re: Service) of its Electric Tariff Terms and Conditions. Hemlock proposed to include further liability provisions with respect to its supply of electricity to customers (Application);
- B. By Order G-153-21 dated May 21, 2021, the BCUC approved, among other things, Hemlock's Application to include further liability provisions with respect to its supply of electricity to its customers;
- C. By Order G-201-21 dated June 30, 2021, the BCUC ordered a hearing to review the safety and reliability of Hemlock's electrical distribution system and system assets and customer service-related issues and established a regulatory timetable for the investigation (Proceeding);
- D. On August 4, 2021, the Residential Consumer Intervener Association (RCIA) registered as the sole intervener in the Proceeding;
- E. By Order G-195-22 and accompanying reasons for decision dated July 18, 2022, the BCUC ordered that Hemlock perform a series of safety and reliability related actions to address the concerns identified in the Proceeding;
- F. The following participant filed a Participant Assistance/Cost Award (PACA) application with the BCUC with respect to its participation in the proceeding:

Date	Participant	Application
June 22, 2022	RCIA	\$8,662.50

- G. The BCUC has reviewed the PACA application in accordance with the criteria and rates set out in the PACA Guidelines, attached to Order G-97-17, and concludes that the cost award should be approved.

NOW THEREFORE pursuant to section 118(1) of the *Utilities Commission Act*, the BCUC orders as follows:

1. Funding is awarded to the following intervener in the listed amount for its participation in the proceeding:

Participant	Award
RCIA	\$8,662.50

2. The BCUC will reimburse the above-noted participant for the awarded amount in a timely manner.

DATED at the City of Vancouver, in the Province of British Columbia, this 4th day of October 2022.

BY ORDER

Original signed by:

C. M. Brewer
Commissioner