



ORDER NUMBER
A-2-23

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Energy Inc.
Customer Choice 2022 Annual General Meeting

BEFORE:

B. A. Magnan, Panel Chair
E. B. Lockhart, Commissioner

on July 14, 2023

ORDER

WHEREAS:

- A. FortisBC Energy Inc. (FEI) obtained a Certificate of Public Convenience and Necessity on August 14, 2006 for the Commodity Unbundling Project for Residential Customers (Customer Choice), in accordance with the government's 2002 energy policy which allows for the direct sale of natural gas to residential and small volume commercial customers through gas marketing companies, licensed by the British Columbia Utilities Commission (BCUC);
- B. Article 34 of the Code of Conduct for Gas Marketers allows the BCUC to hold an Annual General Meeting (AGM) to discuss program improvements or enhancements, if warranted;
- C. By letter dated February 27, 2023, FEI submitted Customer Choice program statistics regarding the 2022 calendar year to the BCUC and AGM stakeholders for review;
- D. By letter dated June 29, 2023, the BCUC issued Customer Choice program statistics regarding disputes and complaints filed in 2022 to FEI and other AGM stakeholders for review and requested submissions on whether an AGM regarding the 2022 calendar year is warranted, and if so, proposed issues to be addressed during the AGM;
- E. By July 10, 2023, FEI and Easy Energy Inc. each submitted that they had no issues to be addressed and as such, an AGM is not warranted this year; and
- F. The BCUC has reviewed the submissions and considers an AGM regarding the 2022 calendar year is not warranted.

NOW THEREFORE the BCUC orders that no Customer Choice program Annual General Meeting regarding the 2022 calendar year will be established as there are no proposed issues to be addressed.

DATED at the City of Vancouver, in the Province of British Columbia, this 14th day of July 2023.

BY ORDER

Original signed by:

B.A. Magnan
Commissioner