



ORDER NUMBER
G-204-23

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Alternative Energy Services
Complaint filed by Strata Plan EPS 3242 regarding
Telus Garden Thermal Energy System

BEFORE:

B. A. Magnan, Panel Chair
W. M. Everett KC, Commissioner

on July 28, 2023

ORDER

WHEREAS:

- A. On January 5, 2023, the British Columbia Utilities Commission (BCUC) received a complaint from Strata Plan EPS 3242 and Georgia and Seymour Properties Limited Partnership (Customers) regarding FortisBC Alternative Energy Services Inc. (FAES) proposed rates for the TELUS Garden Thermal Energy System (TGTES) (Complaint);
- B. In the Complaint, the Customers state their concerns are regarding the inclusion of the Thermal Energy System Deferral Account (TESDA) recovery charges and the calculation of overheads and shared services allocations used in the calculation of the performance ratio and rates for Performance Term Two;
- C. By Orders C-1-13, issued February 4, 2013 and G-2-15, issued January 9, 2015, the BCUC granted FAES a Certificate of Public Convenience and Necessity and approved the rate design and rates for the TGTES, among other matters;
- D. Between January 5, 2023 and May 30, 2023, BCUC Staff received information from FAES and the Customers through the BCUC Complaints process;
- E. On June 20, 2023, the BCUC requested FAES to file supplementary information regarding the issues raised in the Complaint. FAES filed its response on June 30, 2023; and
- F. The BCUC has reviewed the Complaint and the supplementary information and determines that a public hearing for the review of the Complaint is warranted.

NOW THEREFORE the BCUC orders as follows:

1. A public hearing is hereby established in accordance with the regulatory timetable set out in Appendix A of this order.

DATED at the City of Vancouver, in the Province of British Columbia, this 28th of July 2023.

BY ORDER

Original signed by:

B.A. Magnan
Commissioner

Attachment

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REGULATORY TIMETABLE

Action	Date (2023)
BCUC Information Request (IR) No. 1 to FAES and Telus Garden Thermal Energy System Customers	Friday, August 4
FAES and Telus Garden Thermal Energy System Customers responses to BCUC IR No. 1	Friday, August 18
Further process	To be determined