



ORDER NUMBER
G-256-23

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Alternative Energy Services
Telus Garden TES Complaint filed by Strata Plan EPS 3242 and
Georgia and Seymour Properties Limited Partnership

BEFORE:

B. A. Magnan, Panel Chair
W. M. Everett KC, Commissioner

on September 27, 2023

ORDER

WHEREAS:

- A. On January 5, 2023, the British Columbia Utilities Commission (BCUC) received a complaint from Strata Plan EPS 3242 and Georgia and Seymour Properties Limited Partnership (Customers) regarding the proposed rates of FortisBC Alternative Energy Services Inc. (FAES) for the TELUS Garden Thermal Energy System (TGTES) (Complaint);
- B. In the Complaint, the Customers raised two areas of concern: the allocation of Thermal Energy System Deferral Account recovery charges to TGTES and the allocation of increased costs to TGTES for overheads and shared services provided by FAES affiliates;
- C. By Orders C-1-13, issued February 4, 2013 and G-2-15, issued January 9, 2015, the BCUC granted FAES a Certificate of Public Convenience and Necessity and approved the rate design and rates for the TGTES, among other matters;
- D. Between January 5, 2023, and May 30, 2023, BCUC staff received information from FAES and the Customers through the BCUC complaints process;
- E. On June 20, 2023, the BCUC directed FAES to file supplementary information regarding the issues raised in the Complaint. FAES filed its response on June 30, 2023;
- F. On July 28, 2023, the BCUC determined that a public hearing for the review of the Complaint is warranted and established a timetable including Information Requests (IR) by the BCUC, with further process to be determined;
- G. On August 4, 2023, the BCUC issued Information Request No. 1 (IR1) to FAES and the Customers. FAES and the Customers filed their IR1 responses on August 18, 2023; and

H. The BCUC has reviewed the matter and considers further process is warranted.

NOW THEREFORE the BCUC establishes a further regulatory timetable as set out in Appendix A to this order.

DATED at the City of Vancouver, in the Province of British Columbia, this 27th day of September 2023.

BY ORDER

Original signed by:

B.A. Magnan
Commissioner

Attachment

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REGULATORY TIMETABLE

Action	Date (2023)
Telus Garden Customers' Written Final Argument	Thursday, October 12
FAES' Written Final Argument	Monday, October 23
Telus Garden Customers' Written Reply Argument (optional)	Friday, October 27