



**ORDER NUMBER**  
**G-220-24**

IN THE MATTER OF  
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Nelson Hydro  
Terms and Conditions of Service

**BEFORE:**

M. Jaccard, Panel Chair  
E. B Lockhart, Commissioner

on August 15, 2024

**ORDER**

**WHEREAS:**

- A. On July 25, 2024, pursuant to sections 59 to 61 of the *Utilities Commission Act* (UCA), Nelson Hydro filed an application (Application) with the British Columbia Utilities Commission (BCUC) seeking approval of the updated terms and conditions in City of Nelson Hydro Services Bylaw No. 3608 for electric service as it relates to the utility's regulated ratepayers that, among other things:
1. Clarify and modernize the current terms and conditions in Hydro Services Bylaw No. 3196 by adopting some industry best practices; and
  2. Incorporate and update the utility's fees and charges that were historically part of Fees and Charges Bylaw No. 3092, Schedule G, Nelson Hydro Connection Fees and Other Charges.
- B. The BCUC has commenced its review of the Application and determines that the establishment of a regulatory timetable is warranted.

**NOW THEREFORE** the BCUC orders as follows:

1. A public hearing process is established for the review of the Application in accordance with the regulatory timetable as set out in Appendix A to this order.
2. Nelson Hydro is directed to make the Application and this order available on its website by no later than Tuesday, August 20, 2024.
3. Nelson Hydro is directed to publish notice of the Application and this order to its existing social media platforms by no later than Tuesday, August 20, 2024.

4. Nelson Hydro is directed to provide to the BCUC by Tuesday, August 27, 2024, written confirmation of compliance with the notice requirements in Directives 2 to 3 of this order, including a list of the social media platforms where notice has been shared.

**DATED** at the City of Vancouver, in the Province of British Columbia, this 15<sup>th</sup> day of August 2024.

BY ORDER

*Original signed by:*

M. Jaccard  
Commissioner

Attachment

Nelson Hydro  
Terms and Conditions of Service

**REGULATORY TIMETABLE**

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Action	Date (2024)
Nelson Hydro provides Notice of Application	Tuesday, August 20
BCUC Information Request (IR) No. 1 to Nelson Hydro	Thursday, August 22
Nelson Hydro provides confirmation to the BCUC regarding Notice of Application	Tuesday, August 27
Nelson Hydro responses to BCUC IR No. 1	Thursday, September 5
Deadline for Letters of Comment	Thursday, September 12
Nelson Hydro Final Argument and Reply to Letters of Comment	Thursday, September 26