



bcuc
British Columbia
Utilities Commission

Patrick Wruck
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Sent via email

Letter L-2-25

Ms. Michelle Meixner
Customer Service Specialist
Access Gas Services Inc.
300 – 15300 Croydon Drive
Surrey, BC V3Z 0Z5
michelle.meixner@accessgas.com

Re: Access Gas Services Inc. – Prime Rate Third-Party Verification Scripts

Dear Ms. Meixner:

On August 28, 2024, Access Gas Services Inc. (Access Gas) applied to the British Columbia Utilities Commission (BCUC) to renew its gas marketer licence. The application included one natural gas supply agreement, which allows the consumer to opt between variable (Prime Rate Plan) and fixed-rate plans.

On October 31, 2024, by Order A-6-24, the BCUC issued a gas marketer licence to Access Gas, including condition “h (i)” directing Access Gas to file with the BCUC verification script(s) for customers who select the Prime Rate Plan.

On November 27, 2024, Access Gas filed with the BCUC its Residential Prime Rate Outbound Third-Party Verification Script (Residential Prime Rate TPV Script), pursuant to the aforementioned licence condition. On January 14, 2025, Access Gas filed responses to BCUC information requests, including a copy of its Commercial Prime Rate Outbound TPV Script (Commercial Prime Rate TPV Script).

The BCUC has reviewed Access Gas’ Residential Prime Rate TPV Script and its Commercial Prime Rate TPV Script and accepts the enclosed versions for use in relation to the residential and commercial consumers, respectively, who sign natural gas supply agreements with Access Gas and select the Prime Rate Plan. Access Gas is to use the approved scripts in all TPV calls regarding the Prime Rate Plan until such time that the BCUC approves new version of the scripts.

Sincerely,

Electronically signed by Jessica O’Brien for Patrick Wruck

Patrick Wruck
Commission Secretary

GP/jm
Enclosure (confidential)
cc: info@accessgas.com