



ORDER NUMBER
G-78-26

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Pacific Northern Gas Ltd. and Pacific Northern Gas (N.E.) Ltd.
Gas Sales Tariff Update and Rate Schedule Changes

BEFORE:

B. A. Magnan, Panel Chair
E. B. Lockhart, Commissioner

on April 8, 2026

ORDER

WHEREAS:

- A. On March 10, 2026, Pacific Northern Gas Ltd. and Pacific Northern Gas (N.E.) Ltd. (PNG(NE)) (collectively, PNG) filed an application (Application) with the British Columbia Utilities Commission (BCUC) pursuant to sections 59 to 61 of the *Utilities Commission Act* for approval of updates to the General Terms and Conditions of its Consolidated Gas Sales Tariff for new fees related to Automated Meter Reading (AMR) and certain housekeeping matters. In the Application, PNG also applied to rescind PNG-West Rate Schedule 7 Natural Gas Vehicle Service and to suspend and close PNG-West Rate Schedule 80 Large Volume Industrial Transportation Service (RS 80) to new customers;
- B. By Order G-35-20 dated February 28, 2020, the BCUC approved RS 80 for customers seeking large volume industrial transportation service;
- C. By Order C-3-20 dated September 24, 2020, with reasons for decision dated November 9, 2020, the BCUC granted a Certificate of Public Convenience and Necessity to PNG(NE) to update and replace manual read meters with automated remote-read AMR infrastructure. In its decision, the BCUC found PNG(NE)'s opt-out provision for customers who do not want AMR installed to be reasonable and reminded PNG(NE) to file an application with the BCUC for amended tariff pages when PNG intended to implement the opt-out fee and the associated meter read fee; and
- D. The BCUC has commenced review of the Application and considers that the following determinations are warranted.

NOW THEREFORE the BCUC orders as follows:

- 1. A public hearing process is established for the review of the Application, as set out in the regulatory timetable attached as Appendix A to this order.

2. As soon as practicable, but not later than Wednesday, April 15, 2026, PNG is directed to:
 - i. Publish the Application and this order on its website at <https://png.ca/>;
 - ii. Provide a copy of the Application and this order, electronically where possible, to any customers currently opting out of AMR; and
 - iii. Post the Public Notice attached as Appendix B to this order, on its existing social media platforms.
3. PNG is directed to provide written confirmation of compliance with the public notice requirements set out in Directive 2 by Monday, April 20, 2026, including a list of the social media platforms on which notice of the Application was posted.
4. In accordance with the [BCUC's Rules of Practice and Procedure](#), any party wishing to comment on the Application is invited to submit a letter of comment by the date established in the regulatory timetable. Letters of comment must be submitted by completing the [Letter of Comment Form](#) available on the BCUC's website at <https://www.bcuc.com/Forms/LetterOfComment>.

DATED at the City of Vancouver, in the Province of British Columbia, this 8th day of April 2026.

BY ORDER

Electronically signed by Bernard Magnan

B. A. Magnan
Commissioner

Attachment

Pacific Northern Gas Ltd. and Pacific Northern Gas (N.E.) Ltd.
Gas Sales Tariff Update and Rate Schedule Changes

REGULATORY TIMETABLE

| Action | Date (2026) |
|---|---------------------|
| PNG to provide public notice of application | Wednesday, April 15 |
| PNG confirmation of compliance with public notice requirements | Monday, April 20 |
| BCUC Information Request (IR) No. 1 to PNG | Wednesday, April 22 |
| PNG responses to BCUC IR No. 1 | Wednesday, May 6 |
| Letters of comment deadline | Wednesday, May 13 |
| PNG responses to letters of comment, if any, and final argument | Wednesday, May 20 |



We want to hear from you

PNG GAS SALES TARIFF UPDATE AND RATE SCHEDULE CHANGES

On March 10, 2026, Pacific Northern Gas Ltd. and Pacific Northern Gas (N.E.) Ltd. (collectively, PNG) applied to the British Columbia Utilities Commission (BCUC) seeking approval of updates to the General Terms and Conditions of its Consolidated Gas Sales Tariff for new fees related to Automated Meter Reading and certain housekeeping matters. In addition, PNG applied to rescind PNG-West Rate Schedule 7 Natural Gas Vehicle Service and to suspend and close PNG-West Rate Schedule 80 Large Volume Industrial Transportation Service to new customers.

To participate in the proceeding, please see the options below or visit www.bcuc.com/get-involved for more information.

GET INVOLVED

- [Subscribe to the proceeding](#)
- [Submit a letter of comment](#)


IMPORTANT DATES

1. **Wednesday, May 13, 2026**
Deadline to submit a letter of comment


Please visit the [proceeding page](#) on bcuc.com under “Our Work” to learn more.

CONTACT INFORMATION


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